

“Very helpful. I thought I knew so much about this topic. I learned much more than I thought—mostly about myself.” —Public health educator

“The training was excellent. Gave me thoughts to take back to the workplace.” —Behavioral health care administrator

“I began knowing very little and now I have a base of knowledge to take back to my workplace” —RN

“Best class in cultural diversity I’ve attended” —RN

“This training gave great recommendations that we can immediately incorporate into practice, which is what I need to increase awareness for myself and my co-workers.” LSW

MACC is a 501(c)3 not-for-profit statewide membership organization.

Mission Statement: To enhance the quality of care in Ohio’s behavioral health system and to incorporate cultural competence into systems and organizations that provide care to Ohio’s most vulnerable and at-risk populations.

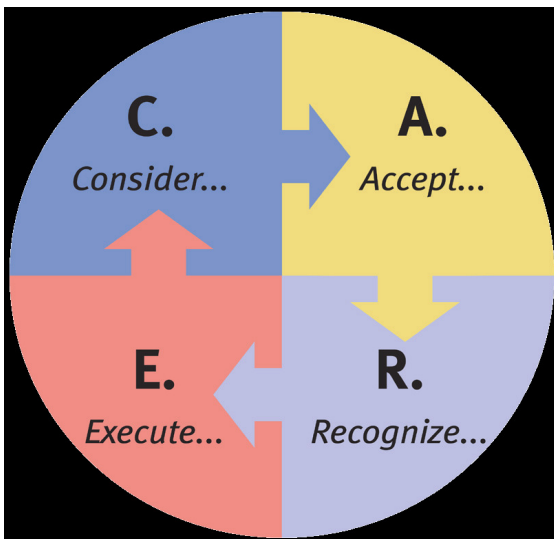
Suzanne Coleman-Tolbert, Board Chair
Charleta B. Tavares, Executive Director

**1335 Dublin Rd, Suite 105C,
Columbus, Ohio 43215
Phone (614) 221-7841
Fax (614) 487-9320
www.maccinc.net**

**MACC members receive
a training discount
To download the membership form
visit www.maccinc.net**

Lecture Etiquette

It is difficult to maintain room temperatures that are comfortable for all participants. Attendees should be aware that room temperature can vary. A light sweater or a jacket might be helpful. Participants are asked to turn off cell phones and beepers when attending the workshop or change them to a silent signal if necessary. Please step out of the room when responding to a page or call.



**“Building
Cross-Cultural Competence
in Health Care”
Friday, June 12, 2009
9:00am —Noon OR 1:00—4:00 pm
at
14th Street Community Center
1222 14th Street
Portsmouth, OH 45662**

Building Cross-Cultural Competence in Health Care

Information and strategies for developing and delivering better care to diverse populations.

Friday, June 12, 2009

9:00 am—Noon

OR

1:00—4:00 pm

14th Street Community Center
1222 14th Street
Portsmouth, OH 45662

Cost: \$45.00

To register, complete the attached form and mail it along with your payment, or pay online at the MACC website: www.maccinc.net

CARE Columbus—*a learning resource that provides information and strategies for delivering cross-culturally competent health care and human services to our community's diverse populations.*

CO-SPONSORED BY:

Training & Learning Institute
at Maryhaven
Ohio Department of Rehabilitation
and Correction
The CareSource Foundation
Ohio Commission on Minority Health

Earn Continuing Education Credit!

*RN/LPN contact hours: 2.66

LSW/LISW and Counselor hours: 2.75

*This continuing education activity was approved by the Ohio Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. Approval valid through December 21, 2009

Payment/Cancellation Policy

Submission of the registration form commits the participant (s) to paying the training fee.

Refunds will be issued if cancellation is received in the MACC Office at least 5 working days prior to any scheduled training.

If MACC cancels a session for any reason, registrants who have paid will have the option to receive a refund or apply their payment to the next scheduled session.

To register, please complete the form below and return it with your payment, made payable to MACC Inc.

Mail to: MACC Inc

**1335 Dublin Road Suite 105 C
Columbus OH 43215**

(Please print so we can accurately capture your information!)

Name _____

Organization _____

Address _____

City _____

State _____ Zip _____

Phone (_____) _____

Email _____

Friday, June 12, 2009

9:00 am—Noon OR 1:00—4:00 pm

Payment: \$45.00

Limited Scholarships available for Students (ID Required), Consumers and/or Consumer Family Members. Scholarship desired _____

CEUs desired (select one):

____ RN/LPN _____ LSW/LISW

____ Counseling

____ Ohio Chemical Dependency
Professional

You will receive an email confirmation of your registration. Receipt of registration commits participant to paying the training fee and secures your place in the session.
Space is limited—please register early!

Thank you!