

“Broadening our Concept of Culture: Understanding our Communities’ Residents”

This workshop will increase understanding of how culture influences attitudes about drugs, alcohol and mental illness. The training will explore how service providers and professionals negotiate services with clients from various cultural communities i.e., poverty, generational, immigrants and non-traditional families.

The training is targeted for behavioral health, social service and education providers, administrators, and others who are interested in learning more about treating and understanding how to serve the needs of diverse populations.



**Funding Support from the Ohio
Department of Mental Health
Sandra Stephenson, Director**

CO-SPONSORED BY:

**Training and Learning
Institute at Maryhaven**

Hancock County ADAMHS Board

**Ohio Department of
Rehabilitation and Correction**

MACC is a 501(c)3 not-for-profit statewide membership organization.

Mission Statement: To enhance the quality of care in Ohio’s behavioral health system and to incorporate cultural competence into systems and organizations that provide care to Ohio’s most vulnerable and at-risk populations.

*Suzanne Coleman-Tolbert, Board Chair
Charleta B. Tavares, Executive Director*

**1335 Dublin Rd, Suite 105C,
Columbus, Ohio 43215
Phone (614)221-7841**

**MACC members receive
A training discount
To download the membership
form visit www.maccinc.net**

Lecture Etiquette

It is difficult to maintain room temperatures that are comfortable for all participants. Attendees should be aware that room temperature can vary. A light sweater or a jacket might be helpful. Participants are asked to turn off cell phones and beepers when attending the workshop or change them to a silent signal if necessary. Please step out of the room when responding to a page or call.

MACC Statewide Cultural Competence Lecture Series

**“Broadening our Concept of
Culture: Understanding our
Communities’ Residents”**

**Presented by
Les Helms, MBA**



February 6, 2009

**The Family Center,
1800 N. Blanchard Street,
Findlay, Ohio**

LES HELMS, Short Bio

Mr. Helms has a B.S from Franklin University, an MBA from the University of Dayton and is a Ph.D candidate in Psychology from Capella University. He is also a full time faculty member at Columbus State Community College and an adjunct faculty member at Ohio Dominican University.

Mr. Helms focus is on “soft skills” including: culture & diversity, emotional intelligence, personality types, communication, thinking styles,

His style is upbeat, personal, interactive and just plain fun. He allows you to examine your culture, emotional intelligence, personality, communication and thinking styles (and other areas) with regard to how they affect your professional and personal life. You will gain knowledge and insight that will allow you to understand your own and others’ strengths and weaknesses. You will also learn how to adapt your style to interact more effectively and build better relationships with people who are different from you.

LEARNING OBJECTIVES

1. Gain knowledge of three major areas of culture and diversity.
2. Increase awareness of one’s cultural background and how behavior and perceptions reflect a person’s culture.
3. Foster understanding of common errors made in assessing other cultures.
4. Review conflict resolution strategies among diverse populations.
5. Learn to apply productive cultural competence strategies into practice.

REGISTRATION FORM

Registration Deadline Monday, February 2, 2009

(PLEASE PRINT CLEARLY)

Name _____ Title _____

Organization _____

Address _____ City _____ State _____ Zip _____

Phone _____ Email _____

THE SESSIONS ARE FREE FOR THE FIRST 50 PARTICIPANTS WHO LIVE OR WORK IN HANCOCK COUNTY. HOWEVER, YOU MUST COMPLETE THIS REGISTRATION FORM AND SUBMIT IT PRIOR TO FEBRUARY 2, 2009. Do you live or work in Hancock County? yes no .

PLEASE CIRCLE ONE OF THE FOLLOWING:

Lecture Series Agenda:	<u>Morning Session</u>	<u>OR</u>	<u>Afternoon Session</u>
	8:30am-9:00am Registration/ Breakfast		12:30pm - 1:00pm Registration
	9:00am-10:30am Lecture		1:00pm - 2:30pm Lecture
	10:30am-10:45am Break		2:30pm-2:45pm Break
	10:45am -12:15pm Lecture		2:45pm-4:15pm Lecture

Limited Scholarships available for Consumers and/or Consumer Family Members _____

Do you require the service of a sign language interpreter? Yes ____ No ____

Type of Registration (circle one):

MACC Member: \$30.00

Non Member: \$40.00

Students: \$20.00

3.0 Credit Hours available for: Social Work____, Counseling____, Psychology____, Nursing____, and Ohio Chemical Dependency Professional____ (Please check one)

Payment Type: Money Order _____ Purchase Order # _____ Check _____

Pay Pal (on line maccinc.net website) _____ Cash On Site _____

For the cost of \$30.00 your company/agency may exhibit items at the event.

____ Yes, I would like to display materials.

Send this registration form with payment to:

MACC, Inc., 1335 Dublin Rd., Suite 105C, Columbus, OH 43215 or by fax 614-487-9320.