

## Daniel A. Houston

Mr. Houston has a M.A. in Counseling Psychology from the State University of New York at Albany and doctoral level training in management science, group dynamics and organizational development from Northwestern University.

Mr. Houston is the President of *Daniel Houston and Associates*. He specializes in improving management processes and leading agencies to develop into high performance organizations. Mr. Houston is also a specialist in program evaluation and organization assessment where he has consulted with major organizations in the area of prevention and work place assessments for over 20 years.

He is a National Center for Diversity Trainer of Trainers and an Institute for Human Services (Columbus Ohio) certified lead trainer in the areas of cultural diversity and cultural assessment. Mr. Houston has facilitated management and staff diversity training and organizational development processes in seven states, the Caribbean, and the Pacific

### Lecture Etiquette

It is difficult to maintain room temperatures that are comfortable for all participants. Attendees should be aware that room temperature can vary. A light sweater or a jacket might be helpful. Participants are asked to turn off cell phones and beepers when attending the workshop or change them to a silent signal if necessary. Please step out of the room when responding to a page or call.



Funding Support from the Ohio  
Department of Mental Health  
Sandra Stephenson, Director

MACC is a 501(c)3 not-for-profit  
statewide membership organization.

**Mission Statement:** To enhance the quality  
of care in Ohio's behavioral health system and  
to incorporate cultural competence into  
systems and organizations that provide care to  
Ohio's most vulnerable and at-risk  
populations.

**Charleta B. Tavares, Executive Director**

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### CO-SPONSORED BY:

- Hamilton County Mental Health and Recovery Services Board
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- Mental Health Association of Southwest Ohio
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- Alcoholism Council of the Cincinnati Area
- Maryhaven
- Ohio Department of Rehabilitation and Correction

## MACC Statewide Cultural Competence

### Lecture Series

## “Multiculturalism: Celebrating Diversity & Developing Competencies”

Presented by:

Les Helms, B.S., MBA, ABD  
&  
Daniel A. Houston M.A.



Hamilton County  
Mental Health and Recovery  
Services Board

2350 Auburn Avenue,  
Cincinnati OH, 45219

April 4, 2008

## Les Helms

Mr. Helms has a BS from Franklin University, an MBA from the University of Dayton and is a PhD candidate in Psychology from Capella University. He is also a full time faculty member at Columbus State Community College and an adjunct faculty member at Ohio Dominican University.

Mr. Helms' focus is on "soft skills" including: culture & diversity, emotional intelligence, personality types, communication, thinking styles, management, organizational development, etc.

His style is upbeat, personal, interactive and just plain fun. He allows you to examine your culture, emotional intelligence, personality, communication and thinking styles (and other areas) with regard to how they affect your professional and personal life.

### LEARNING OBJECTIVES

1. Gain knowledge of three major areas of culture and diversity.
2. Increase awareness of one's cultural background and how behavior and perceptions reflect a person's culture.
3. Foster understanding of common errors made in assessing other cultures.
4. Review conflict resolution strategies among diverse populations.
5. Learn to apply productive cultural competence strategies into practice.

## REGISTRATION FORM

Registration Deadline Tuesday, April 1, 2008

**(PLEASE PRINT CLEARLY)**

Name \_\_\_\_\_ Title \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

**Please select one of the two following sessions (circle one):**

**Morning Session:** 8:30am-9:00am Registration/ Breakfast  
9:00am-12:00pm Morning Session

**OR**

**Afternoon Session:** 12:30pm-1:00pm Registration/Refreshments  
1:00pm-4:00pm Afternoon Session

Limited Scholarships available for Consumers and/or Consumer Family Members \_\_\_\_\_

Do you require the service of a sign language interpreter?

Yes \_\_\_\_ No \_\_\_\_

**Type of Registration (circle one):**

MACC Member: \$25.00 CEU's \$30.00

Non Member: \$35.00 CEU's \$40.00

Students: \$15.00 CEU's \$20.00

**3.0 Credit Hours available for: Social Work\_\_\_\_, Counseling\_\_\_\_, Psychology\_\_\_\_, Nursing\_\_\_\_, and Ohio Chemical Dependency Professional\_\_\_\_ (Please check one)**

**MR/DD Continuing Education Credits requested.**

**Payment Type:** Money Order \_\_\_\_\_ Purchase Order # \_\_\_\_\_ Check \_\_\_\_\_

Pay Pal (on line maccinc.net website) \_\_\_\_\_ Cash On Site \_\_\_\_\_

For the cost of \$30.00 your company/agency may exhibit items at the event.

\_\_\_\_ Yes, I would like to display materials.

**Send this registration form with payment to:**

MACC, Inc., 691 N. High St., Suite 304 Columbus, OH 43215, by fax 614-221-7852, or web: maccinc.net.